



# The 3<sup>rd</sup> Asia–Pacific Regional Conference on Service–Learning

*Make A Difference: Impacts of Service–Learning*

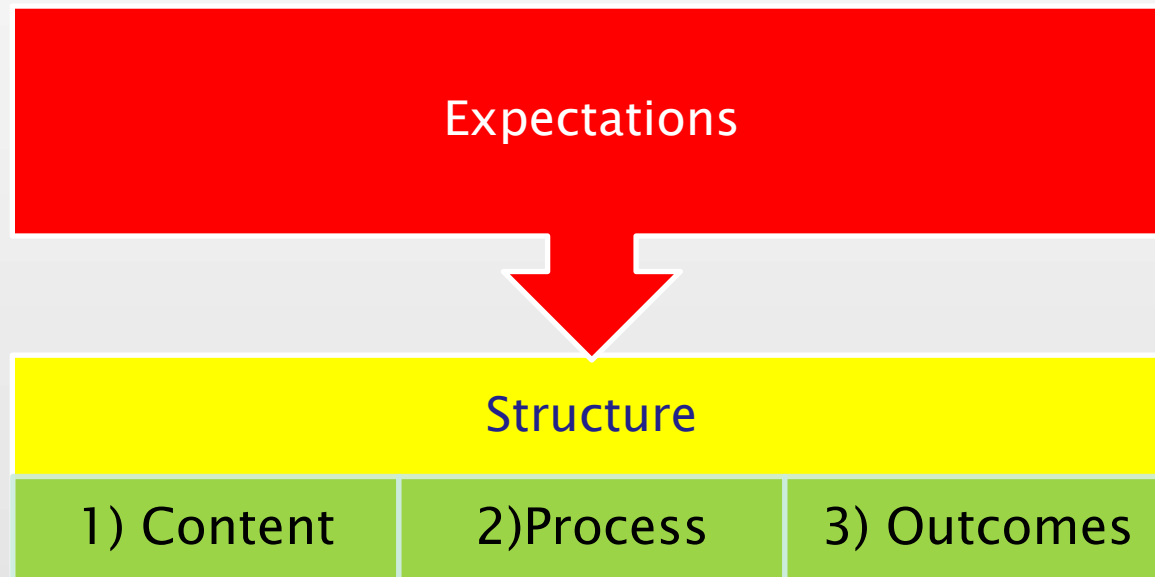
*‘Tender Moment, Touched Heart and Inspired Action’*

## Needs and Expectations: Inter–cultural Service–Learning

Dr. Carol Ma  
Assistant Director  
Office of Service–Learning  
Lingnan University



## Outline of the presentation





# 3 Expectations



**3Es:**

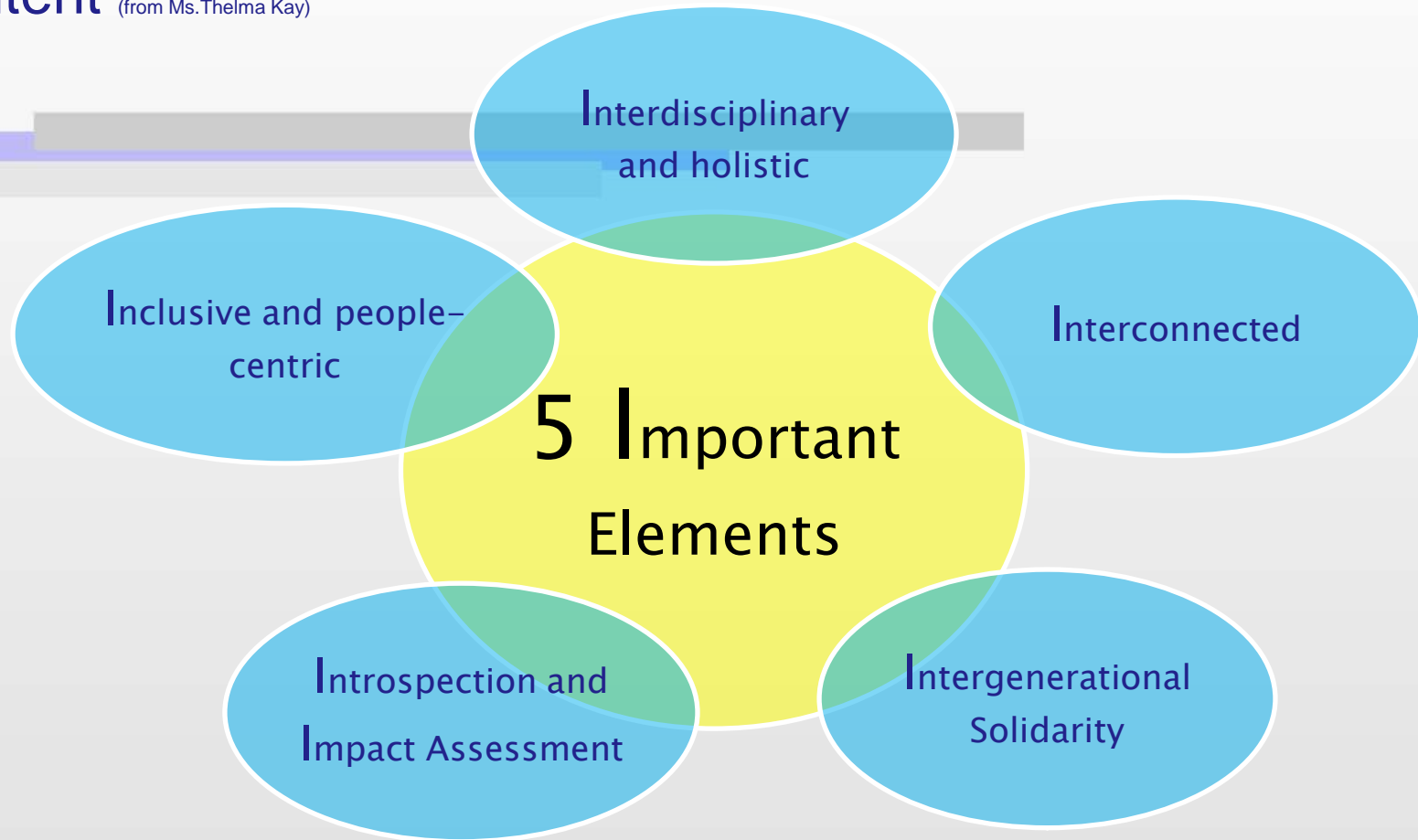
**E**xperience

**E**xposure

**E**xcitement



## Content (from Ms.Thelma Kay)





# Process-3 Requirements



Reflectivity

Respect

Reorientation



# Process

□ :





# Process

- Training: Core values & Mission; Self Understanding– Understanding the others –Understanding the society and the world
- Need to have ABC training elements:
  - **Affective:** to respect cultural differences and break apart stereotypes (e.g. Stereotypes: Elderly is poor or ugly?)
  - **Behavioral:** to commit ourselves to social issues such as elderly care, climate change and reduction of poverty
  - **Cognitive:** Seek to understand before being understood (try to draw different perspectives before judging issues)



# Outcomes element

## Methods:

Pre-post questionnaire, In-depth interview, focus group meeting with Students/faculty members/ agency supervisors

## Domains:

Subject-related Knowledge, Communication Skills, Organizational Skills, Social & Inter-Cultural Competence, Problem-solving skills, research skills,





## Tips to do SL in different cultures :

- Respect each person and believe in the inherent capacity of every human being;
- Remember you are a guest in someone else's life;
- Learn to be kind and caring, not controlling and exploitive;
- Observe before talking; when entering a community, never assume that we have all the answers to their needs and problems;
- Be careful to do no harm; do not impose changes not asked for;
- Be aware of power relationships;
- Seek to understand before seeking to be understood;
- Exercise patience and remember it takes both time and commitment to effect positive social change and develop cross-cultural competency.



- Let's do 'Serving to Learn and Learning to Serve' with Mutual Tolerance, Respect, Understanding, Appreciation and Open minds for creating a giving culture





# Q & A