

Introduction

This poster attempts to show importance of user involvement in health-related social services in mental health issues. In the past studies, Europe has increased emphasis on user service involvement and its role in delivery and planning of health services. Several mental issues in health care are discussed in further sections

Challenges facing user involvement services

Logistics

Users often have hospital meetings and appointments to attend with the influence of mobility or requirement of equipment and it is crucial for user services.

Ethical dilemmas

Ethical consideration include duty of care by professional when poor care is recounted and also the sensitivity towards user involvement when discussion involves distressing subject

Striving for equal relationship and professional distance

This causes dilemma and challenges to balance service user expertise and knowledge of a professional.

Related seminar(s)

The seminar 1: It applied the literature review and methods of data analysis of current health and policies. It gives an overview of health system of mental health problems. It introduces user involvement in health .

The seminar 4: explore literature review of user involvement with its objectives in mental health services.

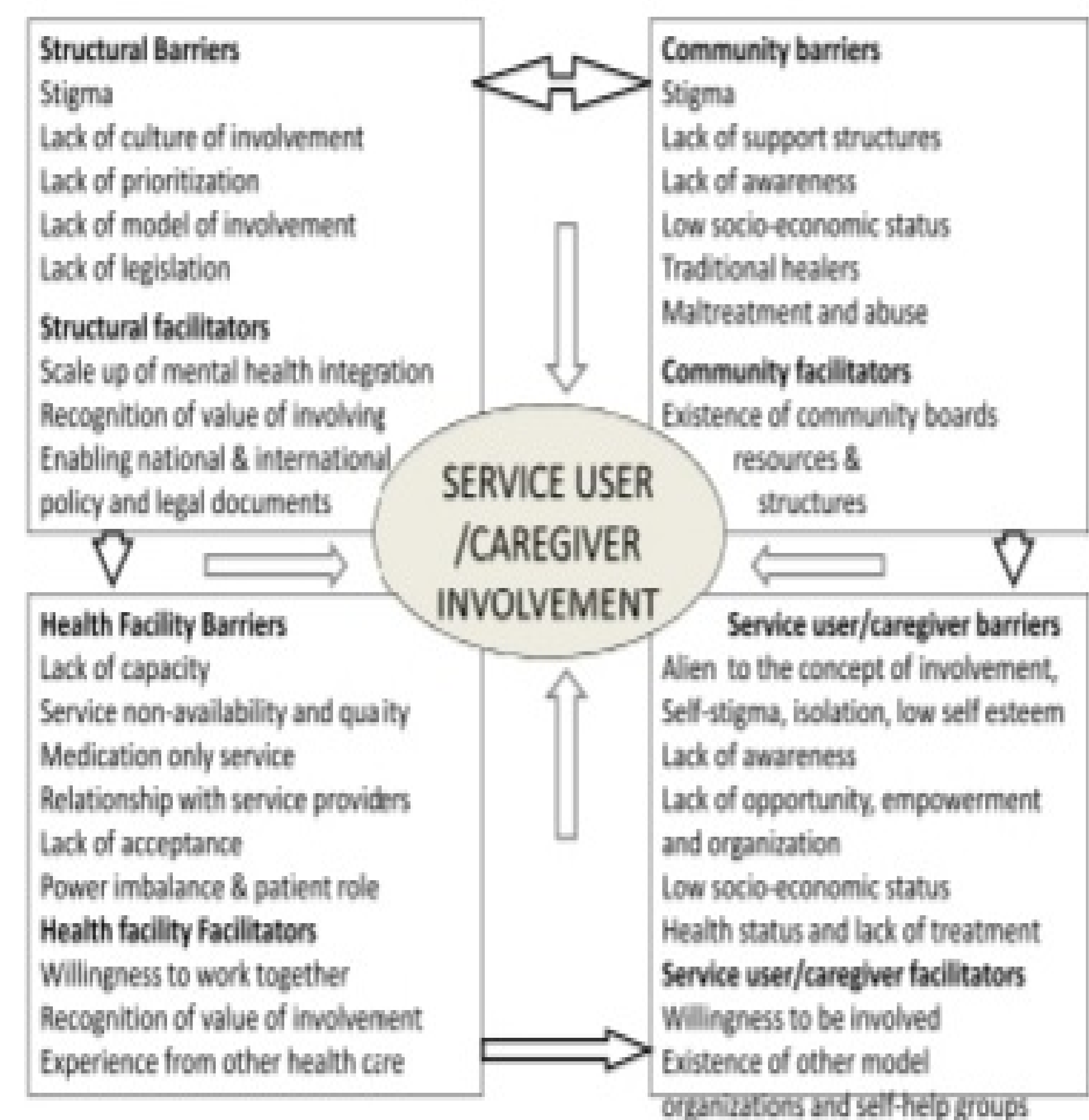
Proposed solutions

Education and training

Involving users in training challenges the myths that revolve mental health diseases which helps in delivering mental health services. Education policy will support user involvement in mental health services because it gives the users more reasons to participate in user involvement.

Encouraging user involvement in your own organisation

Crucial user involvement depends on the organisation on aspect of practical process that are needed (financial and structural changes) and collaboration with the users as well as examining cultural environment.



Reflections/Lessons Learned

Encouraging shared decision making and user involvement services are essential for optimizing recovery and improvement of mental health care. International and national health policy should increase user service involvement in mental health care. The work of mental health workers depends on relationship with the users of the services.

Conclusions

Greater focus on evaluation system of health sector to improve mental services and user involvement. Successive government have promoted the mental health policy to enhance user involvement promotion that improves the quality of services. The impact of policies and perspective in mental health is important because it health in further understanding of user involvement services.

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References

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